



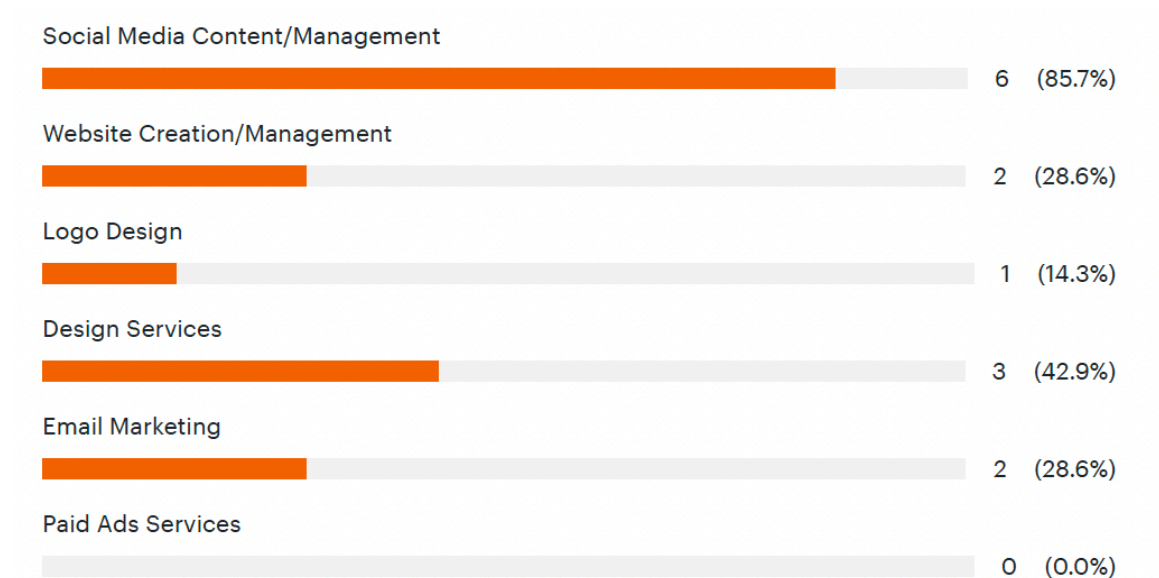
Client Satisfaction Survey Results - July 2025

Detailed below are the results from the most recent Branding Box Client Satisfaction Survey circulated in July 2025. We received a response rate of 21%.

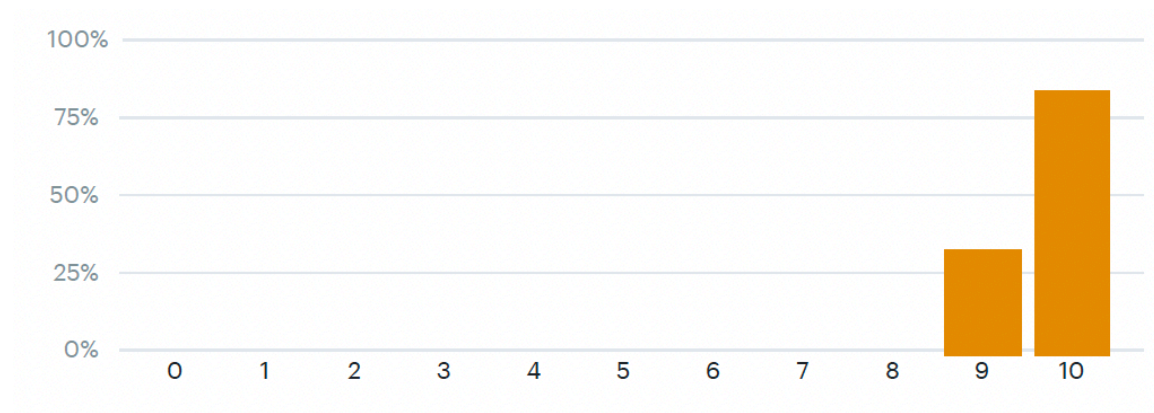
Overall, how satisfied are you with our services on a scale of 0-10?



Which of the following services have we provided?



How would you rate our communication on a scale of 0-10 (i.e. response times, updates on progress, answering questions)?



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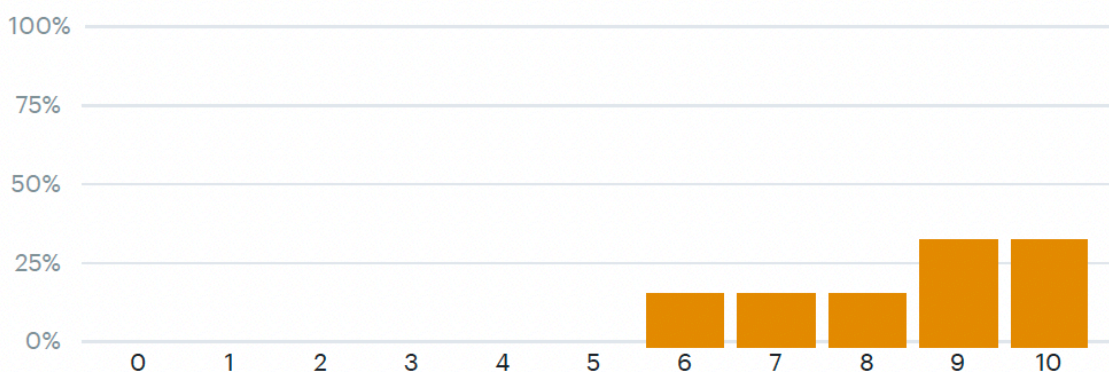
How would you rate the punctuality of our work (i.e. completing tasks and projects on time)?



How would you rate the quality of our work (i.e. attention to detail, consistency with your brand, standard of design or content)?



How would you rate the impact our work has had on your business (i.e. helping you attract clients, improve brand recognition, or communicate more effectively)?



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How would you rate the value for money of the service you received (e.g. quality of work in relation to the cost)?



If you had to describe your experience with Branding Box in three words, what three words would you choose?

Efficient Fun
Helpful
Creative Client Focussed
Responsive Thorough
Remove the Worry
Timely Understanding
Reliable
Excellent Professional

If you had to describe Branding Box as a company in three words, what three words would you choose?

Reliable Dynamic
Professional
Inventive Organised
Efficient Knowledgeable
Experts Quality Engaging
Personable Exciting
Creative Beautiful